



**STRATEGIC LEADERSHIP  
OVERVIEW AND SCRUTINY  
COMMITTEE**

Tuesday,  
10 June 2008  
10.00 a.m.

Council Chamber,  
Council Offices,  
Spennymoor

**AGENDA**  
and  
**REPORTS**



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**العربية (Arabic)**

إذا أردت المعلومات بلغة أخرى أو بطريقة أخرى، نرجو أن تطلب ذلك منا.

**বাংলা (Bengali)**

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।

**(中文 (繁體字)) (Cantonese)**

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。

**हिन्दी (Hindi)**

यदि आपको सूचना किसी अन्य भाषा या अन्य रूप में चाहिये तो कृपया हमसे कहे

**polski (Polish)**

Jeżeli chcieliby Państwo uzyskać informacje w innym języku lub w innym formacie, prosimy dać nam znać.

**ਪੰਜਾਬੀ (Punjabi)**

ਜੇ ਇਹ ਜਾਣਕਾਰੀ ਤੁਹਾਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਜਾਂ ਕਿਸੇ ਹੋਰ ਰੂਪ ਵਿਚ ਚਾਹੀਦੀ, ਤਾਂ ਇਹ ਸਾਥੋਂ ਮੰਗ ਲਓ।

**Español (Spanish)**

Póngase en contacto con nosotros si desea recibir información en otro idioma o formato.

**اردو (Urdu)**

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔

**AGENDA**

- 1. APOLOGIES**
- 2. DECLARATIONS OF INTEREST**  
To notify the Chairman of any items that appear later in the agenda in which you may have an interest.
- 3. MINUTES**  
To confirm as a correct record the Minutes of the meeting held on 25<sup>th</sup> March 2008. (Pages 1 - 4)
- 4. ANNUAL REPORT ON COMPLAINTS RECEIVED BY CORPORATE COMPLAINTS STAFF**  
Report of Chief Executive. (Pages 5 - 12)
- 5. PERFORMANCE UPDATE REPORT - QUARTER 4 2007/2008 (APRIL 2007 - END MARCH 2008)**  
To consider the attached schedule. (Pages 13 - 20)
- 6. WORK PROGRAMME**  
Report of Chairman of the Committee. (Pages 21 - 24)
- 7. ANY OTHER ITEMS WHICH THE CHAIRMAN DECIDES ARE URGENT**  
Members are respectfully requested to give the Chief Executive notice of items they would wish to raise under the heading not later than 12 noon on the day preceding the meeting, in order that consultation may take place with the Chairman who will determine whether the item will be accepted.

**B. Allen  
Chief Executive**

**Council Offices  
SPENNYMOOR  
30<sup>th</sup> May 2008**

Councillor A. Gray (Chairman)  
Councillor B.F. Avery J.P (Vice Chairman)

Councillors D.R. Brown, V. Chapman, D. Farry, T.F. Forrest, Mrs. J. Gray, B. Haigh, T. Hogan and B.M. Ord.

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**ACCESS TO INFORMATION**

Any person wishing to exercise the right of inspection etc. in relation to this agenda and associated papers should contact Mrs. L. Walker Tel 01388 816166 ext 4237 email [lwalker@sedgefield.gov.uk](mailto:lwalker@sedgefield.gov.uk)